



February 14, 2001

Dr. Jock R. Collins
Integra Environmental, LTD.
5825 Centralcrest
Houston, Texas 77092

Dear Dr. Collins:

Thank you for the Nature's Way HS bioremediation product used in the septic system of one of our managed properties. It has worked very well and did exactly what we needed done.

The managed project consists of twenty two (22) condominium units. We were having continuing problems with one of the tanks (2,000 gal.) which serves two condominiums with approximately 4,000 sq. ft. The ground of the drain field was apparently plugged with organic material and fats and grease from over 20 years of use by the residents and did not drain properly. To prevent overflow and the resultant health hazard, smell and nuisance to the residents, it was necessary to pump the fluid from the septic tank at least every other week at a cost of \$165 per truck load to the homeowners' association.

After using the Nature's Way product the past 6 months as directed, in the above mentioned tank and as a preventative measure in the other tanks on the property, the system now drains satisfactorily and requires only the regular application of small amounts of the Natures Way bioremediation product on a regular basis to assure the system remains open and functioning well.

Other products from different manufacturers had been tried prior to the use of the Natures Way products with microbes but no advantage was observed.

The use of the Natures Way product with its accompanying non-pathogenic microorganisms opened the system up so the field now will accommodate all the fluid entering the system. The obvious savings to the residents in just money outlay alone is remarkable. Also, the advantages of lack of smell and health hazard, not having trucks and workmen on the premises and having the sewer system function properly are obvious.