



November 18, 2002

To whom it may concern,

Our building has been in continuous use as an oil change facility for many years. Naturally, we had the normal problems associated with operating such a business. Several months ago, we began using Nature's Way PowerClean with oil eating microbes. Although skeptical about the product's claims, the price was comparable to our regular cleaner so we decided to give it a try. Now we are glad we did. After several weeks, we began to notice that the floors were no longer slippery. Now, the concrete in our lower bay floor is turning back to its original color and is dry as a bone. Even the asphalt, previously covered with a layer of compacted oil, has noticeably improved.

Our store's image has greatly improved and there have been no accidents due to slipping since we began. We are also using less product than we did in the beginning. Now that the floors are "under control", they require much less product and labor to maintain. In fact, just getting them wet seems to help keep them clean.

Call us spoiled, but we will never return to using a regular cleaner again.

Jim Beatty,

GM, Texaco Express Lube #3  
Houston, TX